

Tuition & Billing

Frequently Asked Questions

When is Tuition due? In advance, by Friday, for the following week of care.

When is Tuition late? Tuesday during the week of care. A \$10 late fee is posted to the account on Tuesday, Sibling Discounts are removed, Watch Me Grow & Parents Night Out privileges are suspended.

How is Tuition paid? Acceptable forms of payment include cash, check, or ACH (automatic deduction from a checking or savings account.)

When will my cash or check payment be posted to my account? All checks will be entered into our system by Tuesday morning and taken to the bank by Wednesday. If your account shows past due as of Tuesday morning, it means that we do not have your payment.

I use Auto-Pay. When is this amount deducted? ACH transactions are run on Mondays. Depending on your bank, you should see the withdrawal from your account by Tuesday or Wednesday.

My child was absent, do I still owe? Unless you are using vacation days (see Below), in order to reserve your child's continued enrollment in the program, full/weekly tuition is still due even if you child has been absent or if the school was closed.

What about Vacation Days? Each full time student receives 10 vacation days to be used throughout School Year. (August to August) Families who enroll after August receive a pro-rated number of vacation days.

How do I know if I am behind in tuition? When signing your child in/out, simply touch the 'Billing' button to view your current account status. You may also inquire at the front desk or email director@krksouthshore.com for a statement. We send weekly emails if your account shows a balance-forward/past-due amount. We will also post a reminder in the check in/out screen or send a letter home with your child.

